PPO Reference Binder

• What is PPO?

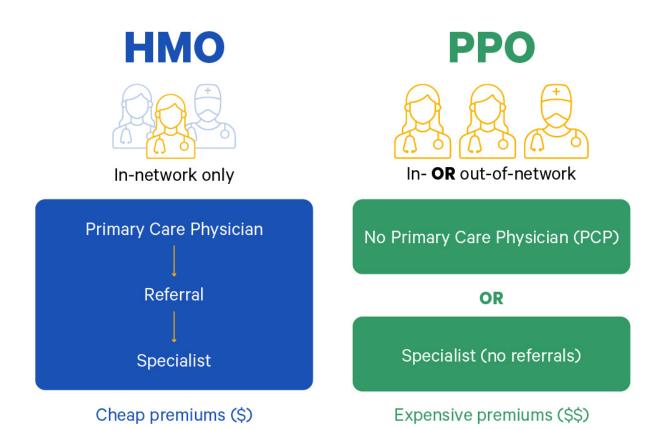
- Stands for Preferred Provider Organization
- Made up of a large network of healthcare providers (called preferred providers or in-network providers) that charge a certain price (typically lower than their normal price) for their services for plan participants
- Patients are best covered under the PPO plan if they see a provider within the PPO network, but the PPO network is generally large. If participants see a provider out-of-network, participants tend to pay a higher cost.
- Can either be a public or private entity

Key points of PPO

- Do not need to select a primary care physician and do not need a referral to see a specialist.
- Somewhat covered if you leave PPO network, but staying within PPO network is still cheaper.
- Usually higher premiums, deductibles, copays, and co-insurances in exchange for greater flexibility and more patient autonomy.
- You are more covered when you are away from home compared to a HMO.
- Can require more documentation, since seeing a provider out-of-network requires the participant to file a claim.
- Can have 2 out-of-pocket maximums:
 - one for just in-network
 - one for both in-network and out-of-network combined (often higher)
- Because PPO benefits can vary, make sure to read the summary of benefits and coverage (SBC) when choosing a health plan.

Main types of PPO

- o local PPO: covers a small area like a county
 - **2**,000 to 5,000 providers
- o regional PPO: covers a larger area like a state or multi-state
 - ~16,000 providers



Advantages of PPO

- More flexibility: Participants have more autonomy over their own care, like they don't need to select primary care physician
- Larger Network: PPOs have large networks and even out-of-network care may be partially covered. This is especially great for participants who travel a lot, since they may not be able to be in-network all the time.
- Faster treatment: Participants don't need to be referred by a primary care
 physician to see a specialist, so they can receive faster treatment. Also,
 participants have more doctors to choose from so they may get faster
 appointments.

Disadvantages of PPO

- More complicated billing: If a participant goes out-of-network, it is their responsibility to file a claim with the insurance.
- Higher costs: PPOs tend to cost more, in exchange for the greater flexibility they give.
- More responsibility for the participant: Because the participant has more autonomy over their own care, they also have to be responsible and ensure they are getting the healthcare they need.

• Examples of People who would want a PPO:

• Someone with a chronic condition who needs to see many specialists

- Someone who travels a lot, so they need to be able to see a variety of medical professionals (in case they aren't at home)
- Someone who wants a specific treatment, such as IVF, where an HMO may lack providers in that area

• Examples of PPOs in California

- aetna
- o anthem blue cross
- o blue shield
- o cigna
- o health net life
- o united HealthCare

Sources

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